## Vine Thermostat User Manual





#### Electronic manual and installation video

- 1. This user manual only includes installation and simple setup instructions. For the more detailed operating instructions and user guide, scan the QR code.
- 2. Watch installation video by scanning the QR code.









Installation Video

#### WE ARE HERE TO HELP, 24/7!

**WEBSITE:** www.vineconnected.com **EMAIL:** support@vineconnected.com

**HOTLINE:** 1-800-264-3457(09:00am~05:00pm MON~FRI PST)

## **Vine App Setup**

1. To download the "Vine Thermostat" or "Smart life" app, scan the QR code or search "Vine Thermostat" or "Smart Life" in the Apple App Store or Google Play Store.



2. Open the "Vine Thermostat" or "Smart Life" app. If you already have an account, tap Sign In. To create a new account, tap Sign Up.

**Note:** You must create your own Vine account to use third-party services and products. These will not work with a guest account. With a Vine account, you can also allow your family and friends to control your smart thermostat.

- 3. Tap + and select your smart thermostat.
- 4. Follow the in-app instructions to set up your smart thermostat.

**Note:** You can change the name and icon at any time by going to the smart thermostat screen and tapping. You can use the Vine app to connect your smart thermostat to Amazon Alexa or Google Assistant.

## Vine Thermostat - A Smart Choice for Smart Life!

## Here's what you'll find in the box:

Vine Wi-Fi Thermostat 1 piece

Screw sets
2 pairs

Flathead screwdriver 1 piece

Wire labels 1 piece

✓ Jumper wire 1 piece

User Manual 1 piece



## You may also need these tools:









## **Compatibility Section:**

For conventional (gas/oil/propane/electric), Heat-pump, and Dual Fuel Systems.

- > 2-Heat & 2-Cool > 1-Heat & 1-Cool > Heat Only > Cool Only
- > Heat Pump with Auxiliary Heating and Emergency Heating

C-wire is required to power the thermostat

## Incompatible wiring and voltage

Please check the wall plate of your old thermostat to see if there's any indication as follows:

- Does not work with electric baseboard heat(110VAC~240VAC)
- · Does not work with millivolt systems
- · Does not support S terminals for indoors and outdoors sensors.



NOTE: If you are unsure, please contact a professional for help or call 1-800-264-3457

#### Create an account

When the app is ready, we need to move to next step to create an account, which is important for full functioning and remote access of the thermostat. Create an account with a valid email address, Thermostat will send a verification code to the email, please get the verification code to complete the registration.

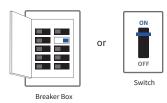


#### Installation

ST300 is designed to work with most of the standard 24V AC low voltage heating and cooling systems, such as gas and oil furnaces, heat pumps, and single or dual-stage systems.

## Step 1 Switch off power

IMPORTANT as this protects you from blowing a fuse in your equipment. To make sure the power is off, change the temperature with your current thermostat and wait for at least 5 minutes to be sure that the system is OFF.



Step 2

## Check that your system is off

Confirm your system is off by turning on your heat (during winter) or your AC (during summer). Wait a few minutes—you should not feel air coming from your vents.

**NOTE**: If you have a digital thermostat that has a blank display, skip this step.





Step 3

## Remove your old thermostat from the wall plate

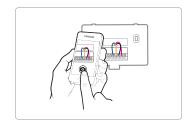
Most thermostats allow you to remove the main unit and provide access to a wall plate which holds the wiring terminals, you can take off the thermostat by grasping and gently pulling. Some thermostats may have screws, buttons, or clasps.

**NOTE:** Do not remove any wires from your thermostat at this time!



## Step 4 Take a picture of the wiring

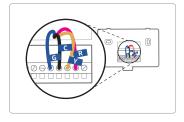
Take a clear picture of the wiring of your existing wall plate, make sure the wire terminal labels are clear enough to be read. This will be important reference for next step.



## Step 5 Label the wires

Label the old wall plate wires with labels from our new thermostat box.

NOTE: If there's an Rc or Rh wire, attach the R lable to it.



## Step 6 Disconnect the wires and remove the old wall plate

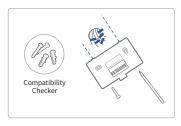
Disconnect the wires from the old thermostat one by one, you may need a screwdriver to release wires from terminals.

**NOTE**: Wrap the wires around a pen or pencil so they don't fall back into the hole in the wall.



## Step 7 Mount the New Wall Plate

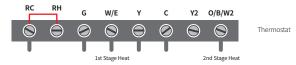
Use the screw set (screw & anchor) to mount the new wall plate. In most cases, the old mounting position can be used; if not, apply the new set. Be sure to check the alignment of the new wall plate before and after the wall plate installation.



Use the picture you took before as reference to wire, the following chart is a wiring diagram for common systems, please make sure that a C-wire exists in your old thermostat system.

| Terminal | Conventional System    | Heat Pump System                                      |  |
|----------|------------------------|---|--|
| RC       | Power for cooling, 24V | Power for cooling, 24V                                |  |
| RH       | Power for heating, 24V | Power for heating, 24V                                |  |
| С        | Common wire, 24V       | Common wire, 24V                                      |  |
| G        | Fan                    | Fan   |  |
| Υ        | 1st Stage Cool         | 1st outdoor Stage Heat                                |  |
| Y2       | 2nd Stage Cool         | 2nd outdoor Stage Heat                                |  |
| W/E      | 1st Stage Heat         | 1st Stage Auxiliary/Emergency Heat                    |  |
| O/B/W2   | 2nd Stage Heat         | Changeover (reversing valve) connection for heat pump |  |

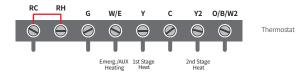
## Single Stage Heat / Two Stage Heat- Furnace / Boiler with C-wire



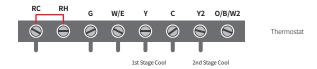
**Combined Single Stage Heat and Single Cool Stage with C-wire** (Remove Pre-installed Jumper) Cool Furnace and Air Conditioner



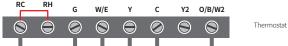
# Single Stage / Two Stage Heat Pump with Emergency Heat and Auxiliary Heat with C-wire



## Single Stage Cool / Two Stage Cool-Air conditioner



# Dual Fuel System-Combined Single Stage Heat Pump and Single Stage Furnace with C-wire

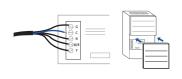


## If C-wire does not exist in your system, check the instruction below:

## Do you have a spare wire? Yes.

- 1. Check for the spare wire behind your wall plate or old thermostat, if there's one, connect it to the C-terminal of the new wall plate.
- 2 . Remove the cover of the furnace or heating system, open the cover of the heating/cooling system to find the control board where you should find the same terminal labels as of the thermostat.
- 3 . Find the other end of the spare wire, locate the bundle of wire with the same labels as that of your thermostat end.
- 4. Connect the spare wire to the C-terminal.
- 5. Close the cover of the furnace or heating system.

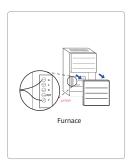


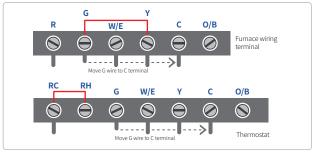


## **Conventional system without C wire** (also known as 4-wire system)

- Remove the cover of the furnace or heating system, open the cover of the heating/cooling system to find the control board where you should find the same terminal labels as of the thermostat, move the G-wire to the C-wire, then connect G and Y terminals with the jumper wire (included in packing box).
- 2. At the same thermostat, connect C-wire and G-wire.
- 3. By this configuration, the thermostat will have NO fan control function.

NOTE: This step should be install by a pro. You may need to unscrew the cover, the control board may be either at the top or bottom.

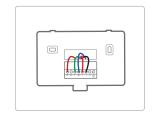




## **Step 8 Connect the wires to the new wall plate**

Refer to the above wiring diagram, insert all wires vertically from the open socket into the proper terminal. Ensure each wire is inserted into the matching terminal (refer to the photo taken previously if needed). Pull wires gently to ensure wires are securely fastened.

When all wires are connected well, place excess part of the wires back to the wall



## Step 9 Install the thermostat to the wall plate

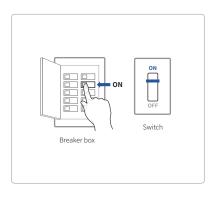
First aim the two clips in upper part of the thermostat to the top of the wall plate, then gently push and fit the wiring pole to the terminals on the wall plate.



Step 10

## **Power on and Enjoy**

Turn on the switch that controls your heating and cooling system, the thermostat will be powered on and prompt you to start the setup. If you have any trouble installing the device or app, check the below information for help, or simply visit our websites for installation videos.



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MON~FRI PST)

## **Main Screen**



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## **Device Initial Setup**

For a quick and easy way to start using your new smart thermostat, the device will automatically direct you to the Initialization Setup process once it's turned on for the first time.

Equipment Type Select your home's heating equipment type from the options available:

Gas/oil/Furnace, Electric, Heat Pump, Dual Fuel or no Heating. Select according to your heating system.



## Below is a list of possible examples which may help you to select correctly:

**NOTE:** If you are unsure of which option to select, contact 1-800-264-3457

#### If you have a furnace or boiler:

- 1. Select Gas/Oil/Furnace and tap "Setup".
- 2. Then select Appliance or Thermostat depending on your personal preferences for fan control.
- 3. Tap "Next" at the bottom of the screen to continue.

## If you have a heat pump:

- 1. Select Heat Pump and tap the "Setup button".
- 2. Then follow the on-screen instructions.
- 3. Tap "Next" at the bottom of the screen to continue.





#### If you have a Dual fuel system:

- 1. Select Dual Fuel and tap "Setup".
- 2. Then follow the on-screen instructions to configure the fossil fuel heating appliance settings
- 3. Tap "Next" at the bottom of the screen to continue.
- 4. Then follow the on-screen instructions to configure the heat pump heating appliance setting.





#### Schedule

Only 2 schedules (Home & Vacation) will be available during offline operation. However, this list can be expanded to up to 4 schedules when a Wi-Fi connection is established.



#### 3 Date & Time

**ON DEVICE:** Please enter your location's current date and time; once the device is registered or linked to a user account, the date and time on the device will be updated automatically to the current time associated with the user account.



#### Add device

A reliable Wi-Fi connection is required in order to access smart features such as remote access, weather forecast and more. Please follow on-screen instructions to complete the Wi-Fi setup.

If you have your Vine thermostat installed by a professional or if a Vine Thermostat is installed by yourself while it's not yet connected to Wi-Fi, choose "Yes, it is installed", the App then will start right away to connect your thermostat to Wi-Fi.

- 1. Select "Wi-Fi Setup" and follow instruction to start Wi-Fi connection.
- 2. After signing into your account, tap "+" icon on the screen to add new device, which under this case the ST 300.
- 3. Follow the the step-by-step instruction in the Vine app. The Wi-Fi connection process will be slightly different dependent to your phone's operation system(iOS/Android).
- 4. Congratulation! Now you can enjoy to control your thermostat by App.







NOTE: If you skip this step during the first time connection, you will be required to connect Wi-Fi by steps: Menu-> Wi-Fi Connect-> Wi-Fi Setup and follow the instruction on screen to finish the Wi-Fi connection.

## **Mode Setup**

The HVAC system settings depends on the type of system you use, common options are shown below:



Turn on cooling when the current temperature rises above the setpoint.



Turn on heating when the current temperature drops below the setpoint.



Activate the heating or cooling system as required to keep your home within the configured range of setpoint.



Use ONLY the Emergency Heat or backup heat source to maintain the heat setpoint. This option only appears if Emergency heat is configured in the Equipment menu.



Off

Turn the system off. When the system is off, only the current temperature will be displayed on the Home screen.

#### On the Thermostat:

Tap the System Mode icon on the Home Screen to select your system mode of thermostat between: Cool, Heat, Auto, Emergency Heat or Off.

Emergency Heat (Em Heat) mode is only available if you have selected Heat Pump as your Heat Type and enabled the Emergency Heat function in the setup menu.



## **Fan Setup**

The Fan menu displays the current furnace fan setting. Depending on your system, one or more of the following options are shown:



Force fan to run continuously, regardless of the scheduled programming.



Enable fan when the system is actively heating or cooling your home, or to satisfy the Minimum Fan Runtime setting.



The Fan will turn on and off one a user programmed schedule (Circulation schedule can be programmed on the device and the app).

## On Thermostat:

Select Main Menu > Fan, tap the Fan Mode icon on the Home Screen to select your system mode of thermostat among Auto, On and Circulation.



## **Adjust the Temperature:**

You can override the scheduled temperature by tapping the "+" and "-" to change the blue/red number which represents the cooling/heating set point.

When the thermostat is in Auto mode, you have to firstly set the heating and cooling set point so that the mode will work to heat up or cool down.



## Temporary hold and holding one temperature

To temporarily change your setpoint, use the "+" and "-" button on thermostat or by knob, your thermostat will display the time it will hold for next to the setpoint, it will hold your new setpoint until the next scheduled setpoint

If you want to hold one temperature, adjust the set point using the "+" and "-" buttons or by Knob; then click " \( \checkmark \) ", the thermostat will hold this setpoint until you click " \( \times \) " to cancel your temporary adjustment.



#### Menu Setting

Menu setting has included all setting option for the thermostat



#### Weather

This helps to check the weather in your location and the forecast of the 5 future days.

#### **EZ Comfort**

To have a quick setup for your setpoint at your home.



## **Programming Schedules**

There are only two default schedules (Home and Vacation) available for selection when the device is offline. If the Internet connection is established, you may have up to 4 schedules, follow steps below to program:

- Select "Schedule."
- 2 Select which day type you want to edit: weekdays or weekend.
- 3 Select which set point you want to edit.
- 4 Adjust the set point using the up and down arrows.
- 5 Use the arrow in the upper left hand corner to save and return to the set points.
- 6 Continue to edit the set points as you desire.
- 1 Use the arrow in the upper left hand corner to return to "Schedule" screen.





## Setting

#### 1. Date & Time

Setup your thermostat date & time

#### 2. Screen

Select the brightness and time out of the screen

#### 3. Nightlight

Select the brightness of the night-light.

#### 4. Temperature

Follow the on-screen instructions to set temperature display unit (C/F) and temperature safety functions.

#### 5. Advanced Setting

Designed for HVAC professional who want to modify advanced feature for better unit control.

#### 6 Reset

Allow users to re-set the device to factory setting, this will clear all set schedules and preferences.



## **Advanced Setting:**

To access the Equipment Setup, click on a setting and use the scroll wheel to modify the default value by following steps: Menu- Setting- Advanced setting.

| Terminal              | Default | Max   | Min    | Description  |
|-----------------------|---------|-------|--------|--|
| Deadband              | 1° F    | 2° F  | 0.5° F | A temperature range between the current temperature and the heating setpoint, where heating or cooling is not engaged.                 |
| Fan Delay             | 60s     | 120s  | 30s    | The time fan continues after mode turn off.  |
| Min Run time          | 180s    | 300s  | 60s    | The min. time system on after engaging.  |
| Cycle time            | 180s    | 300s  | 60s    | Waiting time between heating and cooling.  |
| Runtime               | /       | /     | /      | View system runtime, Heating, Cooling, Air Filter.   |
| Sensor<br>Calibration | 0° F    | 10° F | -10° F | Ability to adjust temperature readings to improve sensor accuracy as the thermostat nears the end of its lifecycle after years of use. |

#### **Installer Access**

To access the Installer Access, click Advanced Settings, enter the Professional Access Code and enter the below Action code in the parenthesis below to gain access to below setting.

#### Initial Setup (IS)

Use this code to repeat the initial setup process.

#### Sensor Calibration (SC)

Ability to adjust temperature readings to improve sensor accuracy as the thermostat nears the end of its lifecycle after years of use.

#### Sensitivity Level (SS)

Ability to adjust how sensitive your thermostat sensor is to changes in the air temperature. The lower the level, the more your system cycles to maintain the setpoint.



#### About

Displays a quick glance at your thermostat information.

It includes your model number, MAC ID (uniquely identifies your thermostat), build date, firmware version, technical support contact information.



## **App Main Screen**



## Program/Adjust a schedule

- 1. To modify an existing schedule, select one from the list and edit.
- 2 . To delete an existing schedule, swipe left the schedule and select "Delete".



#### Add a New Period

Add a new period Tap "Add Period" button and select and set starting time, heating setpoint and cooling setpoint.



#### Edit an existing period

Tap on the starting, heating or cooling value of the existing period to edit as you desire.



### Delete an existing period

Swipe left the existing period and select "Delete".



## Copy a schedule

To copy a schedule to other days of the week, tap and select the days you want to copy at the bottom of the screen, then tap "Copy".

### Save schedule

Use the arrow on the upper left corner to save and return to the schedule list.



## **Device Settings**

Follow the on-screen instructions to view and modify the thermostat settings for the night-light, brightness and schedule, date & time, temperature units, safety functions regarding your thermostat.





### **Advanced Features**

Except from the afore-mentioned basic settings, Vine Smart Wi-Fi Thermostat also provide possibility to connect to the Alexa and Google Assistant, hence control your room temperature through a simple voice comes true. Follow our instructions below to get connected with Alexa/Google.

## How to connect to Alexa?

- 1. Download the Vine Thermostat, create an account, and register your app to the ST300 thermostat.
- 2. Download Amazon Alexa app and set up your Alexa-enabled device.
- 3. Tap "Menu" button on the upper left corner of Alexa app main screen.
- 4. IMPORTANT step link Skill.
  - 1 Tap "Skills" in Alexa app menu.
  - 2 Type and search "Vine Thermostat", then choose and tap "enable" to enable the skill.
  - Inter the VineThermostat APP account and password, then tap "Link Now" to link your VineThermostat account to Alexa Skill.

Now you can control your thermostat over Amazon Alexa.

#### 5. Common commands for Alexa to control Vine Thermostat:

Control the device via voice commands Now you can control your thermostat with Echo. You can control your thermostat with the following commands:

Alexa, turn (Device Name) on.

Alexa, turn (Device Name) off.

Alexa, Change (Device Name) Mode to Cool/Heat/Auto.

Alexa, Increase (Device Name) by \_\_\_ degrees.

Alexa, Decrease (Device Name) by \_\_ degrees.

Alexa, Set (Device Name) to \_\_ degrees.

Alexa, what is the (Device Name) set to?

Alexa, what is the temperature of the (Device Name)?



## **How to connect to Google Assistant?**

- 1. Download and register the thermostat as instructed in page  $1 \sim 39$ .
- 2. Download Google Home app and set up your Google-enabled device.
- 3. Tap "+" button in the middle of the Google Home app screen.
- 4. IMPORTANT step link Action.

- 1 Tap the sidebar menu on the upper left corner of the main page of Google Home, select "Home Control".
- 2 Tap the "+" button on the lower right corner and search for "Vine Thermostat"
- Top open "Vine Thermostat" and select country, then enter app account/password and tap "Link Now" to link your Vine account to Google.
- Enter the Vine Thermostat app account and password, then tap "Link Now" to link your Vine Thermostat accountChoose the room where your device is located, and then the skill will appear on the Home Control account to Alexa Skill.

Now you can control your thermostat over Google Home.

5. Common commands for Google Home to control Vine Thermostat: Now you can control your thermostat with Google Home, the supported commands include ( Google Home currently only supports English commands):

Hey Google, what's the \_\_temperature?
Hey Google, make it warmer (or cooler)
Ok Google, set the temperature to \_\_ degrees
Ok Google, raise (or lower) the temperature \_\_ degrees
"Ok Google, what is the current temperature in the Bedroom?
"Hey Google, what's the Living Room set to?
"Ok Google, what's the temperature of my thermostat?
"Ok Google, turn on heat mode in the Bedroom"
"Hey Google, change to automatic mode in the Living Room"
"Ok Google, turn on cool mode in the Bedroom"

**NOTE:** Google Home currently supports only English Commands.



User Manual

Thermostat ST300

# **Limited Warranty**

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#### 3. WARRANTY TERMS;

#### HOW TO RECEIVE SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY

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#### 8. YOUR RIGHTS AND THIS LIMITED WARRANTY

This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service. Please visit our website for the complete disclosure of this statement

#### FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## IC statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic DevelopmentCanada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC: " before the certification/registration number only signifies that the Industry Canada technical specifications were met.

technical specifications were met.

This product meets the applicable Industry Canada technical specifications.

This product meets the applicable industry Canada technical specifications.

Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS)

d'Innovation, Sciences etDéveloppement économique Canada. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pasproduire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme auxCNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

exploitation est autorisée aux deux conditions suivantes

 $1) L'appareil \ ne \ doit \ pas \ produire \ de \ brouillage;$ 

2)L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre lefonctionnement.

This transmitter must not be co-located or operating in conjunction with any other antenna ortransmitter. This equipment should be installed and operated with a minimum distance of

ortransmitter. This equipment should be installed and operated with a minimum distance of 20centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ouémetteur. Cet équipementdevrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

